

SOUTH STRADBROKE ISLAND CAMPING

A UNIQUE HOLIDAY EXPERIENCE



Welcome to Tipplers Campground

GUEST NAME

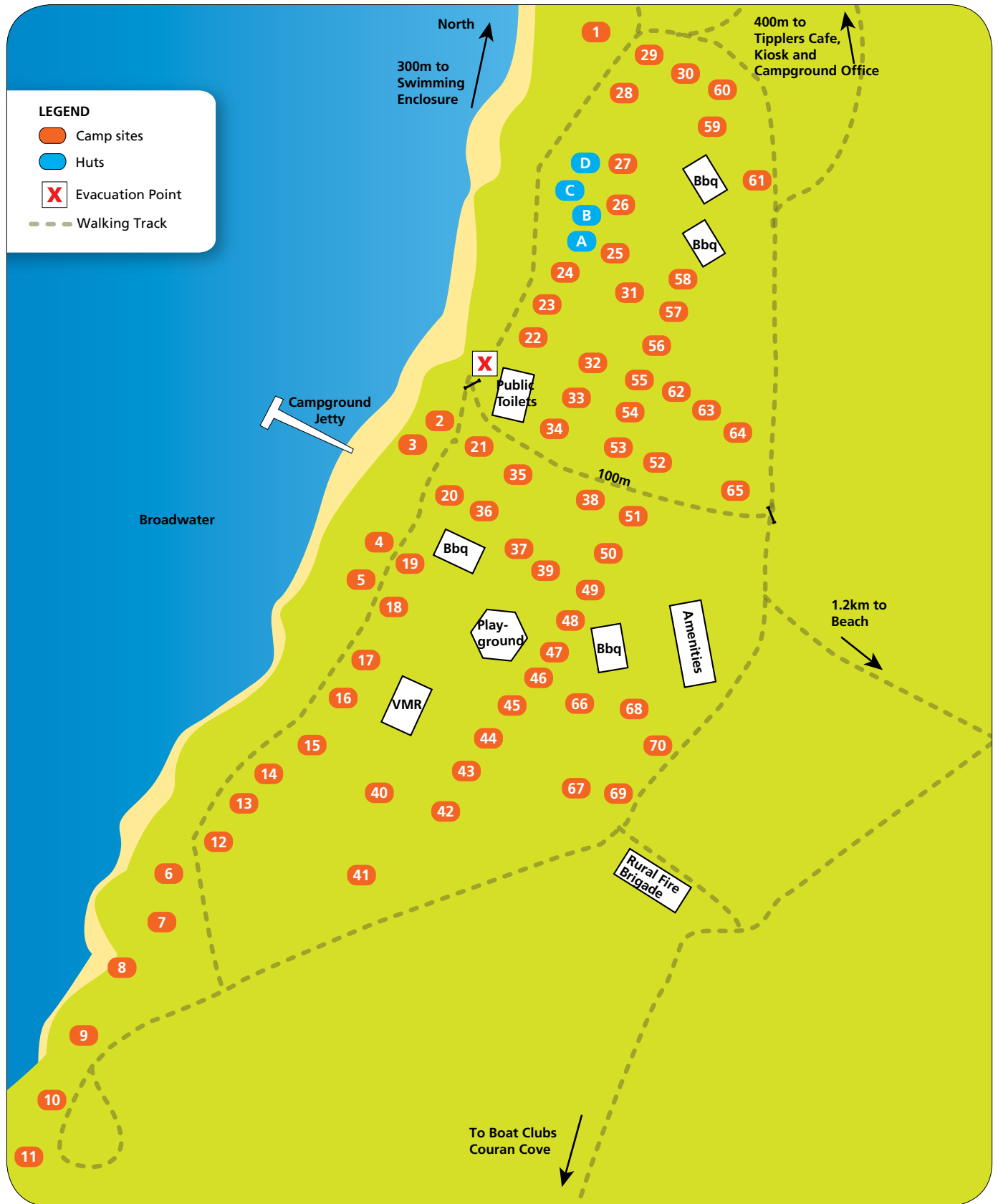
DEPARTURE DATE
10am

SITE



Enjoy your stay with us

Tipplers Campground



Please note that whilst every effort is made to accommodate preferred site numbers, they are not always guaranteed.

goldcoasttouristparks.com.au

phone 07 5577 2849

Tipplers Campground, South Stradbroke Island QLD 4216

Email: tipplers@gctp.com.au

Facebook: facebook.com/SouthStradbrokeCamping



CITY OF GOLD COAST™

Amenities and barbecues

The campground map indicates location of amenity buildings and barbecue facilities.

Please respect others and clean up after use.

To ensure facilities are kept to acceptable standards for guests, we would appreciate reports of any maintenance issues at your earliest convenience. Let us know of blocked toilets, taps that won't turn off, lack of toilet paper, etc. Ring the manager on (07) 5577 2849 or visit us in reception.

Campground facilities are for paying guests only. Please do not share access codes with others.

Campsite cleanliness

Please keep your campsite tidy and use the facilities provided to dispose of rubbish. Please use recycling bins responsibly.

Please do not move fire rings as breakage is likely to occur. Reimbursement for breakage will be charged to guest's account.

Camp fires

For the safety of guests and our pristine island, please ensure camp fires are only lit in the fire rings provided, never left unattended and extinguished prior to retiring for the night.

Placing of rubbish in the fire rings and moving of fire rings is not permitted.

Check-in time

Sites - 11am

Wallaby Tents - 11am

Check-out times

10am

Occupancy after this time will be charged as an additional day.

Late check outs - 4pm depending on availability. See reception for fees and availability. Site fees are calculated until 10am on the day of departure. If your travel arrangements are inconvenienced by these times, please contact reception to make alternative arrangements.

Children

Supervising children is vital for their safety and helps make sure they do not disturb other guests.

Children must be accompanied by an adult when visiting the showers and toilets.

Customer feedback

We hope you enjoy your stay and welcome your feedback which helps us continue to improve our service and facilities. Please share your experience with others by leaving a review on the popular travel review website, TripAdvisor.com.au.

Essential items to bring

It is essential to bring your own drinking water as the campground water is sourced from a borehole and is not suitable for drinking. Drinking water is sold at the kiosk.

Wallaby Tents include bed and mattress with mattress protector. Pillows and linen are essential to bring as they're not provided.

Other essentials include torch lights (Wallaby Tents have no lighting), camping gear, extra fuel and mechanical parts for boating, mobile phone charger. You may bring your own firewood onto the island or purchase it from the campground reception.

Emergency contact

For all potentially life threatening emergencies, please dial 000. Also please contact reception if further assistance is required.

Evacuation procedures

In an emergency, follow the directions of staff. If we need to evacuate the campgrounds make your way directly to our evacuation area - marked 'Evacuation Point' on the map.

Self evacuation is advised, when directed.

Fees

Fees must be paid upon arrival at the reception office located at Tiplers Kiosk.

Garbage/litter and Recycling

Please help us look after our environment by using the rubbish bins provided at the campground for your convenience. Wrap all garbage prior to disposal and please use recycling bins responsibly.

Placing of rubbish in the fire rings is not permitted.

Generators not permitted

For the comfort of guests, generators are **not** permitted.

Information

For local information, where to eat and activities, ask our friendly staff in reception.

Keys

Prior to departing, please return Wallaby Tent keys to reception. Should this time be outside of office hours, please ensure you pre-arrange your key return with the manager. Keys may be returned to Tiplers Café when reception is closed.

Lighting

Please consider the comfort of other campers by not using excessive lighting throughout the campground.

The use of fireworks and flares is prohibited.

Native vegetation

The campground is completely surrounded by native bushland, with the lack of commercial development being one of the island's best features.

Please help us to preserve this superb natural reserve by leaving the trees and bushes untouched. Collection of timber from within the campground or surrounding conservation area is prohibited. Use of chain saws is not permitted and axes may only be used for splitting firewood either brought from the mainland or purchased from reception.

Any deliberate injury caused to any native fauna or flora will be referred to the police.

Visit our website to join our mailing list, read our blog and follow us on facebook and twitter, or provide feedback on your stay and share a review on TripAdvisor.com.au

Noise

Quiet time is between 10pm to 6am. Consider your neighbours by keeping the volume down on radios, televisions, mobile devices and social gatherings. Excessive noise or abusive language will not be tolerated and can result in visitors being asked to leave.

Personal information

We are required to comply with the Information Privacy Act 2009. Any information you have supplied to us is only used for the purpose that it was collected for. We will not disclose your personal information (including confirming whether or not you are staying in the campground) to any person. Should anyone wish to visit you while you are staying in the campground, we recommend you contact them to advise where you are located in the campground, as we will not pass on this information.

Pets

Please help us to protect the wildlife found naturally in this pristine area by **not** bringing your pets onto the island. Dogs and cats are prohibited within the Regional Park (managed by Queensland Parks and Wildlife Services) and **not** permitted at any of the campgrounds managed by the City of Gold Coast.

Public Jetties

Jumping, diving or pushing off any of the public jetties located off the island, is strictly prohibited.

Refunds

Cancellation fees apply. See reception for refund policy.

Security

We'd like your holiday to be enjoyable. Holidaying is a great time to get to know your neighbours and keep an eye out for each other's belongings.

Your security is important to us. We recommend you keep your possessions and accommodation safely secured at all times. If you have any concerns, please speak to one of our friendly staff.

Lockers for Hire

Lockers are available to campground guests for daily hire. Powered lockers with a USB port are also available for hire, allowing campers to safely charge their mobile devices. Access is with a combination lock code from the manager.

Smoking

Smoking is not permitted within any buildings, nor within 10 metres of the Children's Playground, as per Qld law.

Vehicles

The safety of all guests is vital. Vehicles other than those operated by the City of Gold Coast, including 4WDs and ATVs may not be driven through the campground at any time.

Water (Bore) - Not for drinking

Please conserve water by keeping your showers short and reporting leaking taps to our reception staff.

All water provided within the campground is bore water. Although it is safe for showers and washing dishes, please do not drink this bore water as it is not suitable for human consumption.

Wildlife

For the health and safety of our guests and protection of the wildlife found naturally on the island, please do not feed the animals or birds at any time.

While we may enjoy handing out food, this action is detrimental to the wildlife which includes protected species. Feeding wildlife is disruptive to their natural feeding habits and encourages unnatural behaviour like trying to gain access to your tent accommodation and food containers.

Guest services and facilities Tiplers Campground

Activities and Items for hire

Fishing, crabbing, swimming in the Broadwater enclosure, wildlife spotting and bird watching. Surf beach is within a short and pleasant walk. A volleyball court is located close to the swimming enclosure. See reception to hire a ball for a \$20 security deposit which is refunded on return.

See our friendly staff at reception, Tiplers Kiosk or Café for pamphlets on hire of equipment and other island activities available, kayaks, jet skis, island tours and scenic flights.

Please note there are no patrolled beaches on the island.

Campground Reception

Located within an easy stroll 400m north of Tiplers Campground at Tiplers Kiosk. Open 8am to 6pm daily.

Kiosk

Located within an easy stroll 400m north of Tiplers Campground. Open daily 9am to 3pm. When the kiosk is closed, please see friendly Café staff for kiosk and camping requirements.

The kiosk stocks water, ice, firewood, toiletries, milk, bread, lollies, cold drinks, ice creams, bait, snacks, weekend papers and kids activity packs. Firewood, ice and weekend newspaper deliveries may be arranged by phone, requiring credit card payment. Ring the kiosk on (07) 5577 2849.

Licensed Café

Located adjacent to Tiplers Kiosk, 400m north of the campground. Open 7 days. Bookings are required for groups of 10 or more. Ring on (07) 5577 3025 to book.

View details about the Café's menu and opening hours online at tipplerscafe.com.

Playground

Please refer to the campground map for location of the children's playground. Another playground is located at Tiplers Café.

Smoking is not permitted within 10 metres of the equipment, as per Qld law.

Swimming enclosure

A safe swimming enclosure is located only 300 metres north of the campground. It is advised that children should be supervised by an adult.